

## **Time Warner to convert several channels to digital**

Time Warner will convert 13 channels including MVCC public access channels 5, 6 and 21 to digital on or about November 12. Depending on your television, this may affect the channels you watch:

### **My television has a Time Warner Digital Cable Box:**

A television of any kind and age with either a Time Warner digital conversion box, digital adapter (DA) or CableCard will have all the public access channels at their current channel assignments of 5, 6 and 21.

### **I don't have a digital cable box, but my television has a QAM tuner:**

If you don't have a digital conversion box, digital adapter or CableCard but your television has a QAM tuner--most televisions manufactured after 2005 were equipped with QAM tuners—you will need to use your television's rescan function after Time Warner makes the digital conversion to locate the public access channels. On a television with a QAM tuner, the public access channels will appear as follows: Channel 5 at digital Channel 99.1, Channel 6 at digital Channel 99.2 and Channel 21 at digital Channel 99.7

### **I don't have a digital cable box or adapter and my television doesn't have a QAM tuner:**

You will need to obtain from Time Warner a digital adapter for your television(s) to watch the public access channels (and other channels being converted) after the digital conversion. The digital adapter will be available online ([twc.com/digitaladapter](http://twc.com/digitaladapter)), by phone (855-286-1736) or from a Time Warner store. Contact Time Warner by January 12, 2014 to obtain a digital adapter and remote control. The digital adapter is supplied at no cost until December 31, 2014. Beginning January 1, 2015 each adapter will cost \$1.50 per month.

### **How many people have digital service and equipment?**

Time Warner estimates that about 70% of the customers in the southern suburbs have digital service and equipment. The change to a digital format will affect about 30% of Time Warner's customer base.

### **Where can I receive more information?**

Contact Time Warner at 855-286-1736. For questions regarding public access channels, call MVCC at 438-8887.